

Heartland Vet Supply & Pharmacy Prescription Policy

Please make copies of RX Form for future prescription requests.
Download form at our site: www.heartlandvetsupply.com

PLEASE NOTE... Before we can ship a prescription product, we must have your signed prescription. Prescription products are generally shipped 24 hours after the signed prescription form is received. **Prescription Items are Not Returnable.** Prescriptions are filled for animal use only written by a doctor of veterinarian medicine. No prescriptions will be filled for human use.

It's easy to order prescriptions!

We'll help you every step of the way

- 1** Place your order online or call us. Your order will ship after we receive the prescription.
- 2** Let us know how we will receive your animal's prescription, if it's not already on file with us. Choose from one of the following options:
 - Send us the original prescription by mail. Sorry, but we cannot accept Rx's faxed directly from the client.
 - Mail to 401 W 33rd Street • Hastings, NE 68901
 - Ask your veterinarian to fax (888-424-0484), email pdf or jpeg (info@heartlandvetsupply.com) or call (800-934-9398) in the prescription to our pharmacy.
 - **Let us contact your veterinarian** for you for prescription authorization.
 - Send us your veterinarian's phone and fax number
- 3** Done! We will send you an email when your animal's prescription has been shipped.

All prescriptions are good for one year from date on the prescription form or until refills have been filled.

IMPORTANT: Please do not attempt to fax a prescription yourself (unless you are a vet). We can only accept faxed prescriptions directly from the vet's office. You must provide us with the following information unless you mail us the original prescription: Vet Clinic Name, Clinic Phone Number, Clinic Fax Number and your Pets Name. Without all this information, we cannot process your order.

WE ARE NOT THE BIGGEST PHARMACY, BUT WE STRIVE TO BE THE BEST!

Heartland Veterinary Supply is a fully licensed pharmacy with a licensed pharmacist and veterinarians on staff.

You can rest assured that the medications we offer are exactly the same ones you would receive from your family veterinarian. All compounded products are put together in a human top grade compounding pharmacy.

Name on License:

Heartland Veterinary Pharmacy

Owner/Manager:

Heartland Veterinary Supply Inc.

Address on License:

401 W 33rd St.
Hastings Nebraska 68901

Telephone:

800-934-9398

License Type Community Pharmacy License

License Number: 2740

Date of Expiration: 07/01/2011



Doug, Pharmacist



Heartland Veterinary Pharmacy
 Lic# 2740

Fax: 888-424-0484
Phone: 800-934-9398
info@heartlandvetsupply.com

Prescription Request Form Only

Our mutual client listed below has placed an order for their pet's medication.
 This form can be completed then faxed, emailed or phoned back directly to our pharmacy.
THANK YOU for your attention to this request in such a timely manner!

Order # _____	Date Faxed _____	
Pet Owner Name _____	#1 Animal Name _____	Species _____
Address _____ _____	#2 Animal Name _____	Species _____
	#3 Animal Name _____	Species _____
Phone _____	#4 Animal Name _____	Species _____

To be filled out by Prescribing Veterinarian

Medication _____	Animal(s) _____
Directions of Use _____	Refills _____
Medication _____	Animal(s) _____
Directions of Use _____	Refills _____
Medication _____	Animal(s) _____
Directions of Use _____	Refills _____

Prescribing Veterinarian Information (Please fill in completely)

Name _____ <small>(print clearly)</small>	Signature _____
Address _____ _____	Phone _____
	Fax _____
State License# _____	Expiration Date _____

If you are not going to verify this prescription for this client, please check this box and fax, email or phone us. We will then contact your client and let them know the request has been denied.